

Date / Day	Description of ISC	Variance from work schedule
August 27 th 2023 Sunday ER submitted 18 th Nov 2023 FY1 Medicine	Felt like an extremely unsafe day - insufficient staffing and high bleep volume meant that patients were left unreviewed for long periods of time and there was no opportunity to take breaks, which further puts patient safety at compromise. Several members of staff felt like patient safety was compromised on this day. 27 August 2023 13:00	Unable to take more than 15 minute break throughout day due to volume of bleeps and insufficient support/staffing. Felt extremely unsafe and was a very upsetting experience. Steps taken to resolve matters Spoken to senior colleagues and raised staffing concerns re: ward cover with Dr M
29 th September 2023 Submitted 6 th October 2023 FY1 Medicine SDH	Only 2 people on ward to cover Breamore and half of Downton due to sickness. Minimum safe staffing is 3. F1 was sent to help in AM and then relocated to do EDS on Redlynch leaving just me on Breamore and Reg busy with sick patients on Downton. 29 September 2023 00:00 Overtime Planned Duty: NWD 08:30-17:00, 08:30hrs Actual Start: 17:30 Actual Finish: 19:30 Extra normal time hours: 02:00 Extra night premium hours: 00:00	Only 2 people on ward to cover Breamore and half of Downton due to sickness. Minimum safe staffing is 3. F1 was sent to help in AM and then relocated to do EDS on Redlynch leaving just me on Breamore and Reg busy with sick patients on Downton. Patient unwell on Breamore with severe hyponatraemia and urinary retention and was unable to reach 1430. Steps taken to resolve matters Exception reported and discussed with consultant
17th August 2023 ER submitted 29 th August 23 FY1 General Surgery SDH	Overtime Planned Duty: A 08:00-17:00, 9:00hrs Actual Start: 17:00 Actual Finish: 17:50 Extra normal time hours: 00:50 Extra night premium hours: 00:00	Finishing some day jobs but mostly updating HAL with every patients blood from that day with the help of the SHO. Steps taken to resolve matters Could not hand over HAL as it's not an out of hours job and is needed for the next morning handover. On call F1 also busy with their own jobs so we stayed to complete this. Feedback from GoSW You have listed this exception report as an immediate safety concern. If this is correct please can you call me tomorrow to explain why and so we can discuss your concerns. I will be on bleep **** from 9-5. Given the information in your report it does not strike me as an ISC but there may be circumstances that are not described. Alternatively if the ISC was in error please can this be made clear in the

		report outcome and be aware of the importance of this in the future. GoSW
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